



**Need Information on
FEMA FLOOD HAZARD MAPS?
CONTACT 1-877-FEMA MAP
(Toll Free 1-877-336-2627)**



This release is intended to acquaint the public with the Federal Emergency Management Agency's new toll-free number established to respond to questions regarding National Flood Insurance Program (NFIP) Flood Hazard maps, including:

- How do I go about getting a Letter of Map Amendment (LOMA)? A Letter of Map Revision Based on Fill (LOMR-F)? A Letter of Map Revision (LOMR)?
- What is the status of my request for a LOMA? LOMR-F? Study?
- How long does it take to get the map revised?
- Did FEMA receive my request for a Letter of Map Amendment?
- I was just told by my lender that my house is in a floodplain and I need flood insurance, what are my options?
- Was a LOMA ever issued for my property?
- Has the National Flood Insurance Program Flood Hazard map for my community been revised?

The following procedures have been established by FEMA for changing and correcting the NFIP Flood Hazard maps. They are: Letters of Map Amendment (LOMAs), Letters of Map Revision (LOMRs), Letters of Map Revision Based on Fill (LOMR-Fs), and Physical Map Revisions.

As a result of numerous requests for revisions or corrections to the NFIP Flood Hazard maps, FEMA has assigned a dedicated staff of trained professionals to respond to the public's requests for information on the procedures to revise or correct the NFIP Flood Hazard maps.

If you have any questions regarding the NFIP Flood Hazard maps or need current information and facts on FEMA Mapping Procedures, call 1-877-FEMA-MAP.

Below are additional Toll-Free numbers that can be used to obtain other information regarding the NFIP and its products.

- For information about the NFIP's Preferred Risk Policy, ask your insurance agent or company, or call the NFIP's toll-free number at 1-800-427-9662.
- For any current FEMA publications, call FEMA's Publication Center at 1-800-480-2520.
- For answers to flood insurance related questions, call the National Flood Insurance Telephone Response Center at 1-800-427-4661.
- For ordering printed copies of effective NFIP Flood Hazard maps and related documents, call the FEMA Map Service Center at 1-800-358-9616.

Additional information on flood insurance and other FEMA programs and activities is available on the FEMA World Wide Web Site (<http://www.FEMA.gov>) and from FEMA's 24-hour-FAX-on-Demand system at (202) 646-FEMA. TDD# 1-800-427-5593.



Need Information on Flood Hazard Maps?



A wealth of information is only a click away at:
www.fema.gov/mit/tsd

Homeowners will find:

- ✓ Helpful tutorial on “How to Challenge a Flood Risk Determination”
- ✓ Answers to Frequently Asked Questions, including “Why do I need flood insurance?” “What are the different flood hazard zone designations?” and “What is a base flood?”

Insurance Agents and Bankers will find:

- ✓ Information on the National Flood Insurance Reform Act of 1994 which affects lenders
- ✓ Links for information on how to become a “Write Your Own” insurance agent
- ✓ Links for flood insurance rate information and map determination companies

Engineers and Surveyors will find:

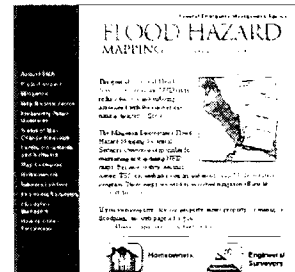
- ✓ A listing of approved software and links to obtain free copies where available
- ✓ Forms and fees for requesting a map change or requesting study back-up data
- ✓ Link to a list of training courses and conferences

Floodplain Managers and Community Officials will find:

- ✓ The compendium of map change actions and the *Guide for Community Officials*
- ✓ A listing of key contacts at FEMA with direct e-mail links
- ✓ Forms to initiate requests for study back-up data via the Internet

All Four Constituent Groups will find:

- ✓ National Flood Insurance Program Laws and Regulations
- ✓ A database to request the status of recent requests for map change
- ✓ Forms for making map change requests
- ✓ Numerous reports and guidance documents in both .PDF and Word formats
- ✓ Information on Map Modernization initiatives with direct e-mail links to FEMA’s Task Leaders
- ✓ Links to order flood hazard maps
- ✓ Scores of answers to Frequently Asked Questions
- ✓ E-mail links to Map Specialists at the FEMA Map Assistance Center (1-877-FEMA MAP)



NATIONAL FLOOD INSURANCE PROGRAM

QUICK REFERENCE

TELEPHONE RESPONSE CENTER

General	800-427-4661
Lenders	800-611-6125
Agents	800-720-1093
TDD	800-427-5593

MEDIA QUESTIONS

Mark Stevens

202-646-3969

FLOOD MAPS AND COMMUNITY STATUS BOOKS

- FEMA Distribution Center 800-358-9616
- Community Status Books are available on internet at <http://www.fema.gov> under "What's New?" on the FEMA Home Page

NFIP MATERIALS/PUBLICATIONS

FEMA Distribution Center
P.O. Box 2012
Jessup, Maryland 20794-2012
Phone: 800-480-2520
Fax: 301-362-5335

STANDARD FLOOD HAZARD DETERMINATION FORM

- Available through the FEMA FAX-on-demand at 202-646-FEMA
- Also available through the Internet <http://www.fema.gov>

REVIEW OF DETERMINATIONS FOR FLOOD INSURANCE

- Final rule, "*Review of Determinations for Required Purchase of Flood Insurance*," published in the Federal Register on December 5, 1995
- One-page guide, "*How to Request a Lender Flood Hazard Determination Review*," available from your regulatory agency

[more]

Materials and Sources

Sources of Materials and Information from the Federal Emergency Management Agency (FEMA), The National Flood Insurance Program (NFIP) and the NFIP State Coordinating Office

Federal Emergency Management Agency (FEMA)

Washington D.C.

Federal Emergency Management Agency
Federal Insurance Administration
500 "C" Street
Washington, D.C. 20472

Region VII

Federal Emergency Management Agency
Natural & Technical Hazards Division
9221 Ward Parkway
Suite 300
Kansas City, Missouri 64114-3372

FEMA Region VII Contact

Georgia Wright
Phone: 816-283-7008
Fax: 816-283-7539

Ordering Flood Maps, NFIP Supplies and Other Materials

Federal Emergency Management Agency
Mitigation Directorate
Flood Map Service Center
6730 Santa Barbara Court
Baltimore, Maryland 21227-5624
Phone: 800-358-9616
Fax: 410-471-4030

**When ordering flood maps the Community Name and Number will be required. If ordering specific panels and not map sets, the specific Panel numbers will be required. Billing may be facilitated by credit card.*

Nebraska State Coordinating Office

Floodplain Management/Dam Safety Division
Nebraska Department of Natural Resources
301 Centennial Mall South
PO Box 94676
Lincoln, NE 68509-4676

Phone: 402-471-2363

**Contacts at the Department of Natural Resources
for Floodplain Information**

James Williams, P.E.
Hydraulic Engineer
Phone: 402 471-3936
E-Mail: jwilliams@dnr.state.ne.us

Bill Jones, CFM
Program Specialist
Phone: 402-471-3932
E-Mail: bjones@dnr.state.ne.us

Steve McMaster
Water Resources Planner *and*
State Coordinator, Flood Mitigation Assistance Program
Phone: 402-471-3957
E-Mail: smcmaster@dnr.state.ne.us

NDNR FAX: 402-471-2900

**Information and Statistics for the National Flood Insurance
Program (NFIP) in Region VII**

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